

Guidance for Visiting in Care Homes

- This guidance is aligned to Government travel restrictions.
- Visits in exceptional circumstances such as end of life can continue all situations.
- Arrangements are subject to the home being operationally able to safely support the visit.

Ventilation, PPE, Social Distancing, Hand Hygiene and any other specified infection control protocols must still be adhered to. The following must be in place:

- Dynamic Risk assessment for types of visits that the home can support
- Individual risk assessment for the resident to be visited
- Visitor communication form agreeing to precautions to be followed

Visiting should be limited to a single constant visitor (*maximum of 2 that can be rotated fortnightly*) per resident.

Visitor living in Medium - Tier 1 location

Home location tier	Medium Tier 1	High Tier 2	Very high Tier 3	Outbreak
Outdoor visits (subject to weather conditions)	✓	✓	✗	✗
Ground floor window visits	✓	✓	✗	✗
Designated Pods / Visiting Room Visits (subject to the room being ready for use including floor to ceiling, wall to wall screens and audio loop communication systems)	✓	✓	✗	✗
Indoor visiting (outside of the designated visiting room) such as in bedroom visits	✓	✗	✗	✗
Internal visits for residents with specific circumstances such as end of life care – number of visitors	✓	✓	✓	✓

Visitor living in a High – Tier 2 location – travel to a tier 3 location should be avoided

Home location tier	Medium Tier 1	High Tier 2	Very high Tier 3	Outbreak
Outdoor visits (subject to weather conditions)	✓	✓	✗	✗
Ground floor window visits	✓	✓	✗	✗
Designated Pods / Visiting Room Visits (subject to the room being ready for use including floor to ceiling, wall to wall screens and audio loop communication systems)	✓	✓	✗	✗
Indoor visiting (outside of the designated visiting room) such as in bedroom visits	✗	✗	✗	✗
Internal visits for residents with specific circumstances such as end of life care – number of visitors	✓	✓	✓	✓

Visitor living in a Very High – Tier 3 location

Home location tier	Medium Tier 1	High Tier 2	Very high Tier 3	Outbreak
Outdoor visits (subject to weather conditions)	✗	✗	✓	✗
Ground floor window visits	✗	✗	✓	✗
Designated Pods / Visiting Room Visits (subject to the room being ready for use including floor to ceiling, wall to wall screens and audio loop communication systems)	✗	✗	✗	✗
Indoor visiting (outside of the designated visiting room) such as in bedroom visits	✗	✗	✗	✗
Internal visits for residents with specific circumstances such as end of life care – number of visitors	✓	✓	✓	✓