

All About Hayward Care Centre

This sheet provides some key facts about Hayward Care Centre. The best way to find out details of our home is to come in and see us – our doors are always open. Should you like more detailed information or have any questions about any section, please do not hesitate to contact us or ask a member of our team. For more information visit our website www.osjct.co.uk.



Our Care

Our home provides the following care services:

- Long Term Residential
- Residential Respite
- Long Term Dementia
- Dementia Respite



Our Home

If you have any questions or would like to know more, please contact us using the information below.
 Hayward Care Centre
 Corn Croft Lane, Off Horton Road, Devizes, SN10 2FR
 Phone: 01380 722623

CQC Rating: Good



Our Facilities

Our Home consists of:

Total number of registered rooms 80

Of which are:
 En-suite 80

Furnishings

Each room is furnished with a single bed with bedding included, wardrobe, chest of drawers, desk, armchair, bedside table, carpet, and curtains.

Our facilities also include:

Lounges, dining rooms, hairdressing salon, cafe , bar, landscaped gardens, emergency 24 hour call system.



Our Team

Registered Home Manager: Alison Stenning

Our care staffing levels are based on the needs of the residents in the home, which is set by the Home Manager and regularly reviewed. Our carers have all undertaken care certificate training or are undertaking the training if they are new to care. This provides them with the knowledge to care for our residents. Care Leaders will have all achieved a NVQ Level 2 in Health and Social Care. The Care Leaders provide direction and guidance for each shift. Those in care management positions will have at a minimum an NVQ Level 3 in Health and Social Care. During the evening the number of carers will be lowered to reflect the care required. In addition to our team of carers we have Housing keeping, kitchen, administrative and maintenance technician staff.

Our home comes equipped with a 24-hour electronic call bell system. This call bell system allows residents to alert carers to any needs they may have from requesting a cup of tea to more serious medical needs. This technology also allows the care team to be alerted if there is an emergency.

This home may use agency staff in the event we are unable to use our own staff to cover the shift. We only use agencies from our preferred supplier list.



Dietary Requirements

We cook all our meals onsite and our kitchen teams prepare carefully balanced meals to get the best nutritional value and cater for individual dietary requirements and preferences.

Food Hygiene Rating: 5/5 Stars
 Date of Inspection: 17/2/2018



Activities

Coming to live in our home doesn't mean you have to stop doing all the things you've enjoyed in the past. Our dedicated activities team organise a wide programme of events around each person's requests, hobbies and interests including trips out and about. We work with new residents to help continue existing hobbies and give them the opportunity to try something new. Our wonderful volunteers also work with our activities team to really make all our residents feel at home.

