

Wing View Care Centre

We want to ensure that you have all the information you need when you are selecting a care home, so we have outlined below some key information that you may wish to know.

About the home

Type of care provided

Long Term Residential, Long-Term Dementia, Residential Respite, Dementia Respite, Day Care, Reablement and recovery.

Size of home

75 ensuite rooms.
All furnished.

Facilities and services

Lounges, restaurants, hairdressing salon, bistro café bar, landscaped gardens, emergency 24-hour phone call system.

CQC rating

Awaiting inspection

Staffing arrangements

Registered General Manager: Julie Reeve

Our carers have all induction Care Certificate Training for Care Leaders will have all achieved a NVQ Level 2 in Health and Social Care. Those in management positions will have at a minimum a QCF Level 5 or equivalent in Health and Social Care. Our staffing levels are tailored to reflect the care needs of our residents and are adjusted flexibly throughout the day.

Funding information

Funding arrangements

Our home charges private rates for the services we offer. We offer a number of beds to the Local Authority.

Fee rates

Our indicative fees to care for individuals are below. Please note that fees are not finalised until after a care assessment has been completed which is undertaken prior to moving in. The price is listed on a 'per week' basis from:

Long Term Residential	£1457 - £1607
Residential Respite	£1599 - £1768
Long Term Dementia	£1567 - £1731
Dementia Respite	£1724 - £1904
Day Care	£52

Services covered

Your fees cover several areas whilst in our care. These services are: personal care, accommodation, utilities, use of communal areas, meals, drinks and snacks, private dining room for special family get together, laundry (excluding dry cleaning), housekeeping, maintenance and participation in a range of activities run by the home.

Services not covered

Services **NOT** included in the fee are: dentistry, chiropody, physiotherapy, occupational therapy, opticians, hairdressers/barber, individual catering for personal private events and clothing.

Deposit information

You will be required to pay a deposit of £2000 which may be used by us to reimburse any sums you owe to us arising from your contract. At the end of your stay, we will provide you with a statement of account detailing any fees incurred and paid. We will also return any amounts owed.

Insurance

You or your representative will need to arrange insurance cover for your personal belongings and valuables. We hold insurance against claims for injury or death, arising from an accident that is our fault.

Your finances

We strongly recommend that you consult with an independent financial advisor as part of entering into a significant financial commitment. Prior to entering this contract, we will undertake a financial assessment with you to ensure that you understand the financial commitment you are entering into. We may undertake this again at any point where your financial circumstances change. On average, an individual stays with us for 2 years, hence why we ensure you have funds to meet this commitment.